





Introduction

Bon Secours Hospital, Tralee is a private independent 150 bedded acute care hospital, employing over 500 staff.

The hospital was founded by the Bon Secours Sisters in 1879 and it continues to develop to meet the needs of the people of Kerry to this day. The Bon Secours Hospital, Tralee is delighted to be able to provide services to both public and private patients and to positively contribute to the health and well being of our community.

We aim to promote a warm and welcoming atmosphere to all those who come in contact with the services we provide.

Bon Secours Currently Provides

30% of acute hospital beds in Kerry
31% of inpatient activity in Kerry
35% of day case beds in Kerry
53% of day case activity in Kerry
27% of out patient activity in Kerry

Our Mission

The Mission of the Bon Secours Hospital is care for the sick, the dying and their families within a Catholic Ethos. We recognise the dignity and the uniqueness of each person, seeking to provide high quality holistic care characterised by compassion, respect, justice and hope.

Vision

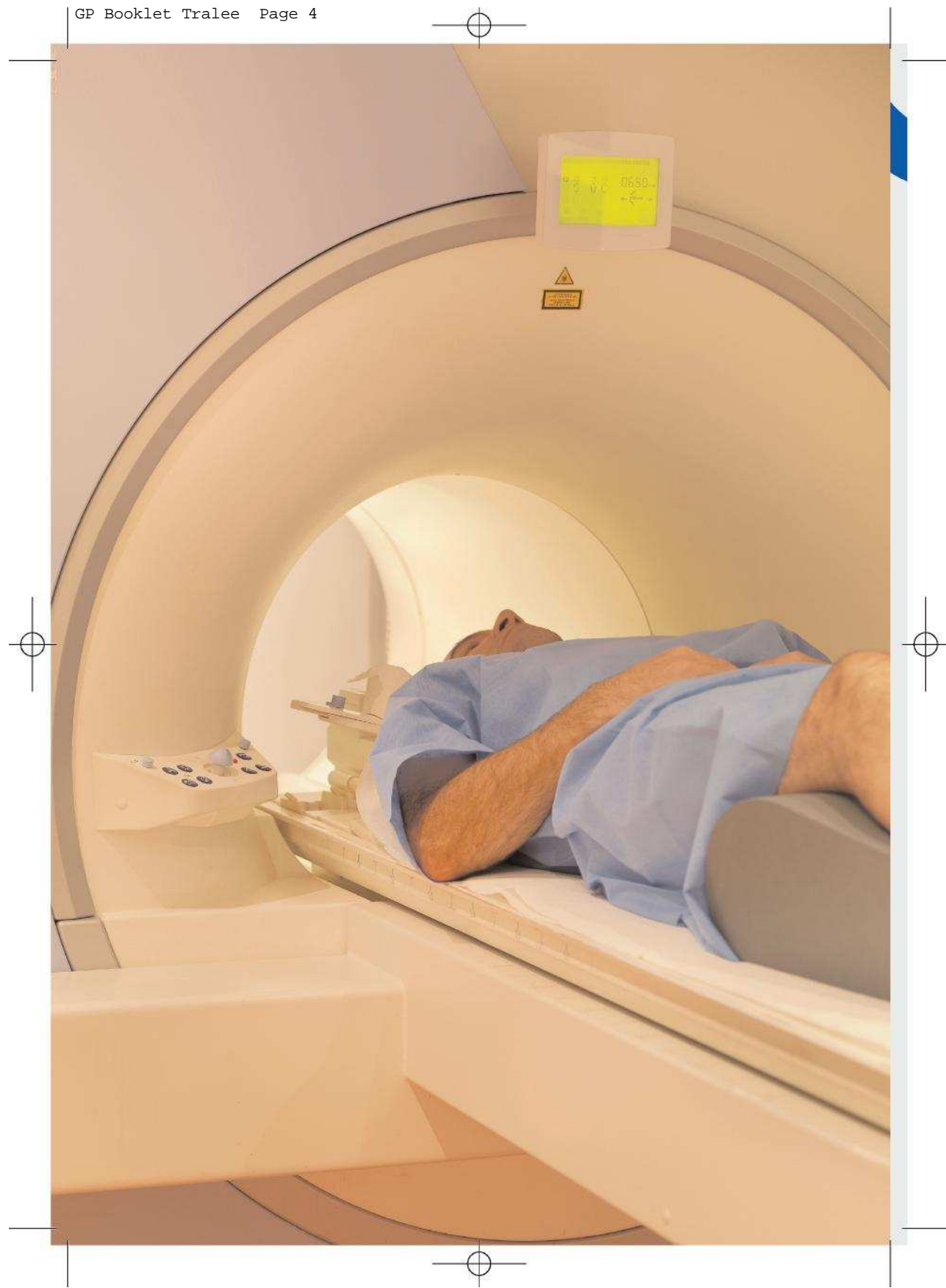
Through our Mission, Bon Secours Health System will:

- ▼ Be a leader in Catholic Healthcare in Ireland
- ▼ Empower staff to reach their full potential
- ▼ Reach out compassionately to the community
- ▼ Be innovative and responsive to new developments in healthcare and maintain our patient friendly environment in all our hospitals.

Vision

- ▼ **Respect**
We treat all people with respect because we believe in the dignity of each individual.
- ▼ **Justice**
We support, protect and promote the rights of all individuals.
- ▼ **Integrity**
We are honest in our dealings. Our behaviour is consistent with our thoughts, feelings and values.
- ▼ **Stewardship**
We use all of the Bon Secours resources in a responsible way.
- ▼ **Innovation**
We look for new ways to meet peoples needs and improve our services.
- ▼ **Compassion**
We experience and express empathy with the life situations of others, especially the poor.
- ▼ **Quality**
We strive to meet and exceed the standards of good service.

Accredited by Joint Commission International (JCI)



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This GP Information Booklet has been prepared to help you with practical information. We hope you find all the information you require about the Bon Secours Hospital, Strand Street, Tralee in this handbook.

Patient Services Directory

Outpatient Service Directory

The Bon Secours Hospital, Tralee, Outpatients Department provides a wide range of procedures for day admission patients. From x-ray and MRI to simple surgical procedures and blood, urine and stool analysis. The Outpatients Department is a fast, efficient resource for the Kerry medical community.

Bone Densitometry

Receptionist 066 714 9869

Cardiology

Receptionist 066 716 4505

Dietetics

Louise Harte 066 716 4518

Endoscopy

Mary Kearney 066 716 4519

Laboratory

Luke O Sullivan 066 716 4545

Outpatients

Martina Fernane 066 714 9864

Physiotherapy

Ann Marie Keenan 066 714 9800

Respiratory Medicine / Sleep Studies

Mary Nagle 066 714 9800

X-Ray

Receptionist 066 714 9869

Inpatient Service Directory

We accept referrals for both Emergency Admissions and Elective Admissions.

Hours: 8.30am - 4.30pm

Bed Manager

Mandy McKenzie Vass 066 714 9800

Fax 066 716 4525

Out of Hours: 4.30pm - 8.30pm

Nursing Office

Mary O Rourke 066 714 9800

Ann Walsh 066 714 9800

Laura Ruddy 066 714 9800

Out of Hours: 8.30pm - 8.00am

Night Sisters

Kathleen Lyons 066 714 9800

Mary Lynch 066 714 9800

Teresa Gaynor 066 714 9800

Weekends 8.00am - 8.30pm

Assistant Director 066 714 9800

of Nursing

Booking Office for Elective Patients

Nora Teahan 066 716 4527

Diane Banbury 066 714 9856

Discharge Co-ordinator

Yvonne Doherty 066 714 9800

Fax 066 716 4525

Specialties

Bon Secours Hospital, Tralee offers the following extensive range of services:

- ✦ Anaesthesiology
- ✦ Angiography
- ✦ Cardiology
- ✦ Diabetes
- ✦ Diagnostic Imaging
- ✦ Densitometry
- ✦ Dermatology
- ✦ Dietetics
- ✦ Endocrinology
- ✦ Endoscopy
- ✦ ENT Surgery
- ✦ Epidural
- ✦ Gastroenterology
- ✦ General and Specialist Medicine
- ✦ General and Specialist Surgery
- ✦ Gynaecology
- ✦ Intensive Care
- ✦ Neurology
- ✦ MRI
- ✦ Ophthalmology
- ✦ Oral Surgery
- ✦ Orthopaedic Surgery
- ✦ Paediatrics
- ✦ Pharmacy
- ✦ Physiotherapy
- ✦ Psychiatry
- ✦ Respiratory Medicine
- ✦ Pulmonary Function Studies
- ✦ Rheumatology
- ✦ Sleep Studies
- ✦ Urology



Cardiology

Telephone: 066 716 4505

Fax: 066 714 9830

Department Hours

Mon-Fri: 9.00am - 5.00pm

Consultant Cardiologist on-call 24/7

Direct Access for the following services to GPs

- ✚ Ambulatory Blood Pressure Monitoring
- ✚ Holter (24 hour), BP (24 hour) and Event (7 day) Monitoring
- ✚ Exercise Stress Testing
- ✚ Echocardiography

Referral to Cardiologist is required for:

- ✚ ECG
- ✚ Tilt Table Testing

Head of Department

Fiona Hannon (Chief Cardiac Technician) fhannon@bonsecours.ie



Cardiac Angiography

Telephone: 066 716 4508

Fax: 066 714 9853

Department Hours Mon/Tue/Thu/Fri: 8.00am - 5.00pm Wed: 9.00am - 12.30pm

Services

- ✦ Coronary Angiography,
(Left Heart Catheterisation)
- ✦ Right Heart Catheterisation
- ✦ Percutaneous Coronary
Intervention, (Angioplasty/ Stenting)
- ✦ Permanent Pacemaker Insertion
- ✦ Temporary Transvenous Pacing
- ✦ Permanent Pacemaker Insertion
- ✦ Loop Recorder Insertion
and Removal
- ✦ IntraVascular Ultrasound, (IVUS)
- ✦ Patent Foramen Ovale,
(PFO) Closure
- ✦ Implantation of Internal Defibrillators

Head of Department

John Mulhern (Clinical Nurse
Manager) Bleep 36
jmulhern@bonsecours.ie



Cardiac Rehabilitation

Telephone: 066 714 9800

Fax: 066 714 9853

Department Hours

Mon-Fri: 8.30am - 4.30pm

Cardiac Rehabilitation (Phase 1)

Cardiovascular Risk Factor Modification
Education Talks with Clinical Nurse
Specialist & Dietician

Cardiac Rehabilitation (Phase II)

Telephone follow up
Referral to Community services if required

Head of Department

Marie Flynn, Clinical Nurse Specialist
mflynn@bonsecours.ie



Diagnostic Imaging

Telephone: 066 714 9869

Fax: 066 714 9801

Department Hours

Mon-Fri: 8.30am - 5.00pm

Services

- ✦ General Radiography
- ✦ Bone Densitometry
- ✦ General Fluoroscopic Screening Procedures including:
 - ✦ Imaging of Reproductive Tract
- ✦ General Ultrasound
 - ✦ Endocavity Small Parts
 - ✦ Vascular Doppler Studies Venous and Arterial
 - ✦ Blood Flow Studies
 - ✦ Extremities
 - ✦

MRI Service

Full range of Neuro, musculoskeletal and body application

Interventional Radiology Procedures

✦ **Non-vascular:** Image guided (ultrasound) biopsies and drainages, complex biliary, renal and gastro-intestinal interventions.

Head of Department

Jonathan Peters
(Radiology Services Manager)
jpeters@bonsecours.ie



Dietetics

Telephone: 066 716 4518

Department Hours

Mon-Fri: 9.00am - 5.00pm

Services

The Dietitian provides an in-patient and out-patient service covering all medical diets for children, womens and mens health such as:

- ✚ Weight Management
- ✚ Under nutrition / Poor Diet
- ✚ Diabetes / Impaired Glucose Tolerance
- ✚ Cardio-protective Diet
- ✚ Irritable Bowel Syndrome
- ✚ Inflammatory Bowel Disease
- ✚ Healthy Eating for Children
- ✚ Anaemia
- ✚ Post-natal Dietary Advice
- ✚ Sports Nutrition
- ✚ Healthy Eating
- ✚ Coeliac Disease
- ✚ Diets for Kidney or Liver Failure
- ✚ Faddy Eaters / Food Refusal
- ✚ Indigestion / Reflux

✚ Gout

✚ Diet for Conception and Pregnancy

This list is not exclusive if you are concerned about any aspects of your patients nutrition or diet you can advise them to see us.

Head of Department

Louise Harte (Senior Dietitian) Bleep 83
lharte@bonsecours.ie



Endoscopy

Telephone: 066 716 4519

Fax: 066 716 4529

Department Hours

Mon-Fri: 7.30am - 6.30pm

Services

- ✦ Gastroscopy
- ✦ Colonoscopy / Sigmoidoscopy
- ✦ Bronchoscopy
- ✦ Cystoscopy

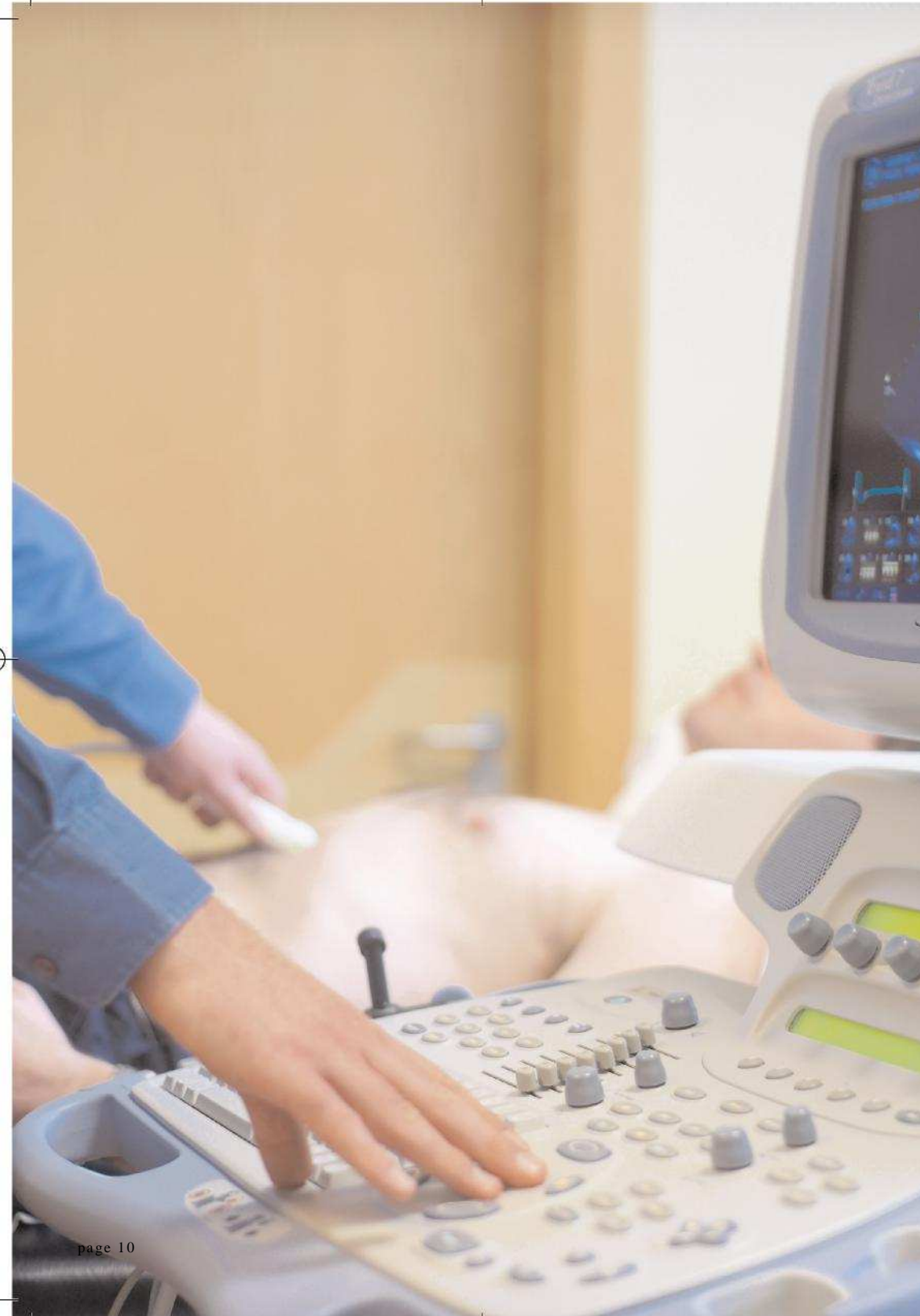
Direct access service available.

If you would like to send the patient directly to the Endoscopy suite, please fax the patients referral letter to the Consultants Secretary. The Consultant will review the letter and determine if the patient is suitable to go directly for the procedure.

Head of Department

Mary Kearney (Clinical Nurse Manager)
tendoscopy@bonsecours.ie





Intensive Care Unit

Telephone: 066 714 9800

Fax: 066 714 9812

Department Hours

24hrs 7 days a week

Services:

The intensive care/coronary care unit is a six-bedded unit which caters for a wide range of surgical and medical conditions.

Under the supervision of the consultant physicians, consultant anaesthetists and ICU nurses, this department provides highly-skilled and diagnostic care of acutely ill patients.

Head of Department

Marion Carroll (Clinical Nurse Manager)
ticu@bonsecours.ie



Laboratory

Telephone: 066 714 9800

Fax: 066 714 9824

Department Hours

Pathology:	Mon-Fri 9.00am — 5.00pm
Phlebotomy Out Patient Service:	Mon-Fri 9.00am — 4.30pm
Specimen Reception:	Mon-Fri 9.00am — 5.00pm
Routine Laboratory Diagnostic Service:	Mon-Fri 9.00am — 5.00pm
Emergency Out of Hours Service:	Mon-Fri 5.00pm — 9.00am
Saturday & Sunday 24 hour service, & Bank Holiday 24 hour service	

Services

- ✚ Biochemistry
- ✚ Haematology
- ✚ Histopathology Blood
- ✚ Transfusion
- ✚ Microbiology
- ✚ Therapeutic
- ✚ Phlebotomy

Related diagnostic services
¥ Sweat Test

Head of Department

Luke O Sullivan (Laboratory Manager)

ldosullivan@bonsecours.ie



Operating Theatre

Telephone: 066 714 9800

Fax: 066 714 9898

Department Hours

Mon-Fri: 9.00am - 5.00pm

The department comprises:

- ✦ Three operating theatres & one Minor operations theatre
- ✦ A post Anaesthesia Care Unit (Recovery Area)
- ✦ Theatre Sterile Supplies Unit

Consultant surgeons at the hospital provide a comprehensive range of surgical specialties, including:

- ✦ ENT
- ✦ General
- ✦ Oral
- ✦ Vascular / Laser
- ✦ Ophthalmic
- ✦ Orthopaedic
- ✦ General and Minimal Invasive Surgery
- ✦ Urological
- ✦ Gynaecological
- ✦ 24 hour Emergency Surgery

Head of Department

Marion Boyle (Theatre Manager)
mboyle@bonsecours.ie



Paediatric Facilities

Telephone: 066 714 9833

Fax: 066 714 9808

Department Hours

24hrs 7 days a week

Services

A comprehensive range of medical and surgical treatments are available and these are provided by our two paediatricians and nursing staff.

Among the new services available are allergy testing, PH testing and lung function testing using the vitalograph.

This purpose-built children's suite situated on the ground floor, is configured in twin, three bedded and four bedded accommodation units with a special facility for very young babies.

Head of Department

Mary Doran (Clinical Nurse Manager)
tchildrens@bonsecours.ie



Physiotherapy

Telephone: 066 714 9800

Fax: 066 714 9861

Department Hours

Mon-Fri: 9.00am - 5.00pm

The Physiotherapy Department is staffed by a team of experienced physiotherapists who will complete a detailed assessment prior to commencing treatment. All exercises and treatments are tailored to the individual needs of the patient.

Services

- ✚ Pulmonary Rehabilitation
- ✚ Treatment/Rehabilitation for acute and chronic injuries
- ✚ Sports injuries
- ✚ Back rehabilitation including core stability exercise programme
- ✚ Musculoskeletal problems
- ✚ Rheumatological conditions, treatment and advice for R.A. and O.A. sufferers
- ✚ Post-orthopaedic surgery rehabilitation
- ✚ Respiratory conditions
- ✚ Women's health issues - treatment of incontinence using electrical stimulation and pelvic floor rehabilitation
- ✚ Hand Therapy — assessment and treatment of hand injuries and conditions, thermoplastic and neoprene splinting
- ✚ Neurological conditions e.g. Parkinson's, M.S.

Treatment programme could include some of the following:

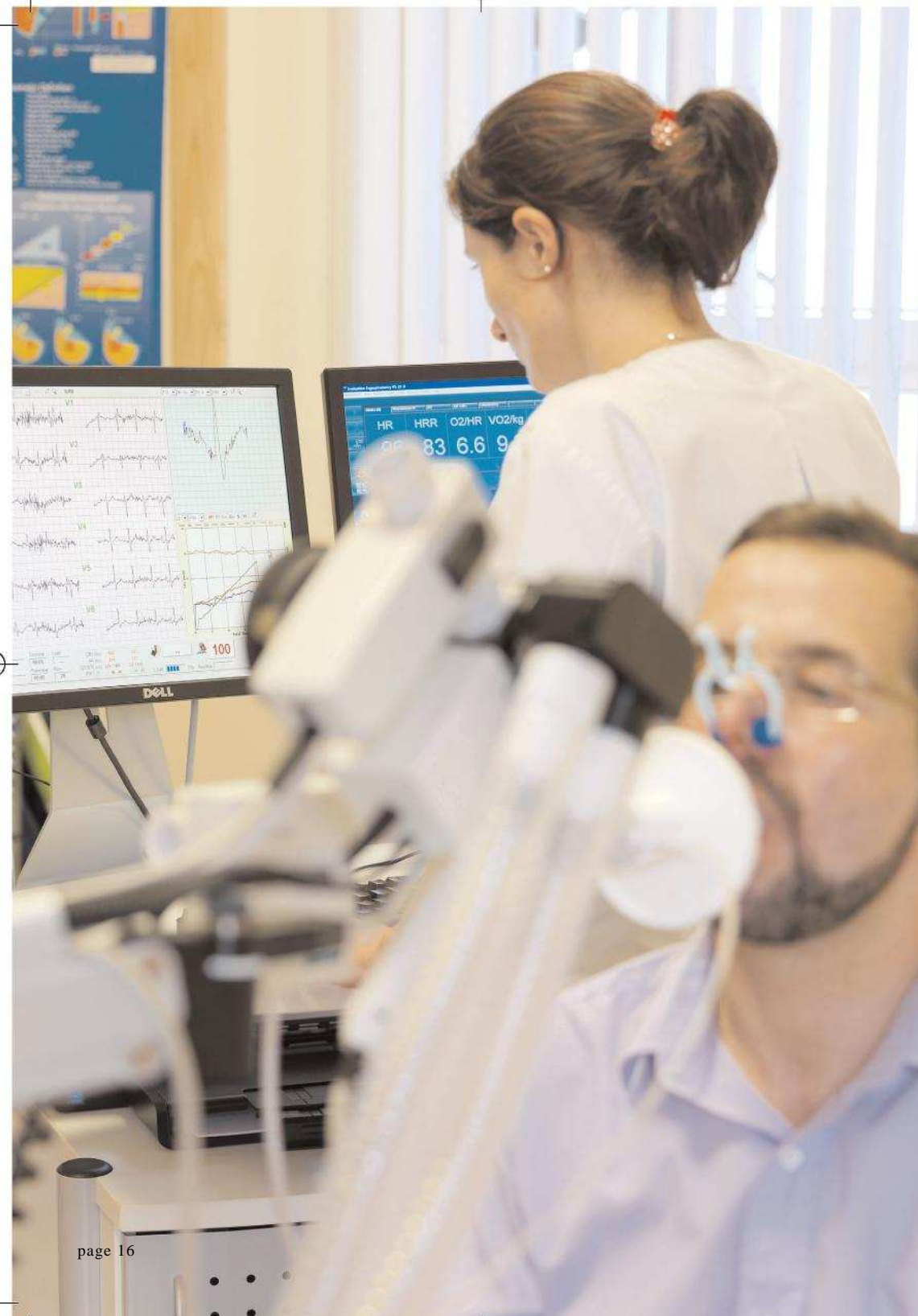
- ✚ Exercise programmes
- ✚ Manual techniques
- ✚ Electrotherapy
i.e. Interferential treatment, Ultrasound, Muscle stimulation,
- ✚ TENS
- ✚ Paraffin wax baths
- ✚ Application of heat/ice
- ✚ Traction
- ✚ Taping

Referrals

Accepted from Physiotherapists, GPs and Consultants with accompanying letter. Self-referrals are accepted for most conditions. Patients following Road Traffic Accident or work related accidents must have an accompanying GP/Consultant letter.

Head of Department

Ann-Marie Keenan
(Superintendent Physiotherapist)
tphysio@bonsecours.ie



Respiratory / Sleep Department

Telephone: 066 714 9800

Fax: 066 716 4517

Department Hours

Mon-Fri 8.00am — 4.30pm

Making an appointment

A GP referral letter is needed for Sleep Studies. GPs have direct access for their patients for PFT.

Conditions Treated

- ▼ Obstructive Airways Disease (Asthma, Chronic Obstructive Pulmonary Disease)
- ▼ Interstitial Lung Diseases
- ▼ TB and other Infectious Lung Diseases
- ▼ Obstructive Sleep Apnoea & other Sleep Related Conditions
- ▼ Other e.g. Pulmonary Emboli, Pneumothorax

- ▼ Respiratory Education
- ▼ Inhaler Education
- ▼ Smoke Cessation
- ▼ Advice line for patients

Tests

- ▼ Allergy Test
- ▼ Bronchial Challenge Testing
- ▼ Bronchoscopy
- ▼ Cardiopulmonary Exercise Testing
- ▼ CPAP Trial
- ▼ CXR, MRI Thorax
- ▼ Full Pulmonary Function Testing
- ▼ Overnight Oximetry
- ▼ Sleep Studies (Full Polysomnography) Pulmonary Rehab
- ▼ Non Invasive Ventilation

Department Contacts

Mary Nagle (Clinical Nurse Specialist) Bleep 03
or Ivan Homak (Respiratory Technician)
trespiratory@bonsecours.ie
066 714 9800
Mon-Fri: 8.00am - 4.30pm



Insurance Cover

Agreements are in place with the following insurance companies, whose members are covered for treatment:

- ✚ VHI
- ✚ Laya (Quinn) Healthcare
- ✚ Garda Medical Aid
- ✚ ESB Medical Insurance
- ✚ Aviva
- ✚ Other Private Insurance

We do advise that confirmation of insurance details occurs prior to admission by contacting our Booking Office on [066 716 4527](tel:0667164527) or [066 714 9856](tel:0667149856)

National Treatment Purchase Fund

The Bon Secours Hospital, Tralee also accepts patients from the National Treatment Purchase Fund (NTPF) for some surgical procedures.

For enquiries please call Martina Fernane at our on-site NTPF Office on [066 716 4545](tel:0667164545) or contact NTPF directly on [1890 720 820](tel:1890720820) for further information.



Consultants Directory

Anaesthesiology

Dr. Mark Brett	066 714 9800
Dr. Kate Fitzgerald	066 714 9800
Dr. Vincent Geary	066 714 9800
Dr. Liam Lynch	066 714 9800

Cardiology

Dr. Louis Keary	066 714 9825
Fax	066 714 9849
Dr. Yvonne Smyth	066 716 4520
Fax	066 716 4526

Dental

Mr. Gerard Mannix	066 714 9888
Fax	066 716 4521

Dermatology

Dr. Noirin Ni Scannlain	066 714 9889
Fax	066 716 9886

Endocrinology

Dr James Ryan	066 716 4536
Fax	066 716 4538

ENT Surgeons

Mr. Brian Moriarty	066 714 9887
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General Medicine

Dr. Jane English	066 714 9885
Fax	066 716 4544
Dr. Noirin Ni Scannlain	066 714 9889
Fax	066 716 9886
Dr. James O Regan	066 714 9885

General Surgery

Mr. O.J. Francis	066 714 9895
Fax	066 714 9813
Mr. Barry Lane	066 714 9891
Mr. Kevin Murray	066 716 4540
Fax	066 716 4542
Mr. Tom McCormack	066 712 2488
Mr. Brian Waldron	066 718 4470

GI (Medicine)

Dr. Jane English	066 714 9885
Fax	066 716 4544

Gynaecology

Ms. Ava Walker	066 714 9890
Ms. Mary McCaffrey	066 718 1100

Haematology

Dr. Cleona Duggan	066 714 9800
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Histopathology

Dr. Desmond Farrell	066 714 9800
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Microbiology

Dr. William Dibb	066 714 9800
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Neurology

Dr. Helena Moore	066 714 9873
Fax	066 714 9899

Oral Surgery

Mr. Paul Keogh	066 714 9842
Fax	066 716 4502

Consultants Directory

Ophthalmology

Mr. David Wallace 066 714 9893

Orthopaedic Surgery

Mr. Ghulam Gardezi 066 714 9892

Fax 066 714 9805

Mr. Ross Kingston 066 716 4512

Mr. K Mahalingam 021 431 9266

Mr. John Rice 066 716 4530

Fax 066 716 4542

Paediatrics

Dr. Magued George Philip 066 714 9871

Dr. Thomas O'Brien 066 714 9800

Psychiatry

Dr. Matt Kinch 066 711 7111

Radiology

Dr. Eamon Bannan 066 714 9869

Dr. Thomas Greaney 066 714 9869

Dr. Hilary Kelly 066 714 9869

Respiratory

Dr. Alan Mulgrew 066 716 4504

Fax 066 716 4517

Rheumatology

Dr. Caitriona Buckley 066 716 4533

Fax 066 716 4534

066 714 9896

Fax 066 714 9858

Urology

Mr. John Buckley 066 714 9897

Fax 066 714 9866

Mr. Seanan O'Rourke 066 716 4532

Fax 066 716 4535

Vascular Surgery

Mr. Greg Fulton 021 492 2318

Mr. Barry Lane 066 714 9891

Mr. Max Mahendron 066 714 9800



Price List

CARDIOLOGY DEPARTMENT

Blood Pressure Monitor	€60.00
ECG	€35.00
Echocardiogram (Self-payers)	€180.00
Exercise Stress Test	€105.00
Event Recorders	€120.00
24 hour Holter Monitor	€120.00
Tilt Table Testing	€200.00
Pacemaker / ICD Check	€50.00

DIETETICS

New patient assessment (approx. 1 hour)	€70.00
Follow-up consultation (approx. 1/2 hour)	€30.00

DIAGNOSTIC IMAGING

General X-Rays:

Abdomen X-Ray	€ 90.00
Ankle X-Ray	€ 85.00
Barium Enema X-Ray	€210.00
Barium Meal X-Ray	€180.00
Barium Swallow X-Ray	€150.00
Bone Densitometry	€100.00
Cervical Spine X-Ray	€100.00
Chest X-Ray	€ 65.00
Complete Spine X-Ray	€220.00
Knee X-Ray	€ 80.00
Elbow X-Ray	€ 80.00
Foot X-Ray	€ 80.00
Hand X-Ray	€ 80.00
Hip X-Ray	€ 85.00
Lumbo Sacral Spine X-Ray	€110.00
Pelvis X-Ray	€ 85.00
I.V. Pyelogram	€200.00
Orbits X-Ray	€100.00

Shoulder X-Ray	€ 85.00
Sinus X-Ray	€ 85.00
Skull X-Ray	€ 95.00
Thoracic Spine X-Ray	€110.00
OPG	€ 55.00
Wrist X-Ray	€ 80.00

Ultrasound:

Ultrasound of Abdomen	€215.00
Ultrasound of Abdomen & Pelvis	€220.00
Ultrasound of Biliary	€150.00
Ultrasound of Breast	€150.00
Chest Ultrasound	€150.00
Ultrasound of Eye	€120.00
Ultrasound of Hip	€150.00
Ultrasound of Knee	€120.00
Obstetrical Ultrasound	€120.00
Ultrasound of Pelvis	€120.00
Ultrasound of Parotid Gland	€130.00
Renal Ultrasound	€120.00
Paediatric Renal Ultrasound	€75.00
Ultrasound of Testes	€180.00
Transvaginal Ultrasound	€130.00
Ultrasound of Thyroid	€175.00

MRI

The following Insurance companies provide full cover for outpatient MRI scans:

- VHI
- Hibernian Aviva
- Garda Medical Aid
- ESB

Price List

In the case of Quinn Healthcare the CA125 € 35.00
 patient is required by the Insurer to settle LH/FSH € 35.00
 the account and then claim on an annual Oestradiol/Prolactin € 35.00
 basis from Quinn Healthcare under the
 outpatient reimbursement scheme or
 under a Med 1 tax claim.

PHYSIOTHERAPY

Self-payer MRI	€459.00 All	Initial Consultation	€ 45.00
For GAA Members	€295.00	Subsequent Treatments	€ 45.00

PATHOLOGY

FBC	€ 20.00*
Blood Sugar	€ 20.00*
Hepatitis A	€ 20.00
Hepatitis B Antigen	€ 20.00
Hepatitis B Antibodies	€ 20.00
Hepatitis C	€ 20.00
Fasting Lipid Profile+Glucose	€ 35.00*
Urinalysis-MSU	€ 30.00
Wound Swab	€ 30.00

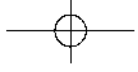
RESPIRATORY DEPARTMENT

Most health insurers now provide full
 cover for Pulmonary Function Tests.
 PFTs €150.00

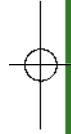
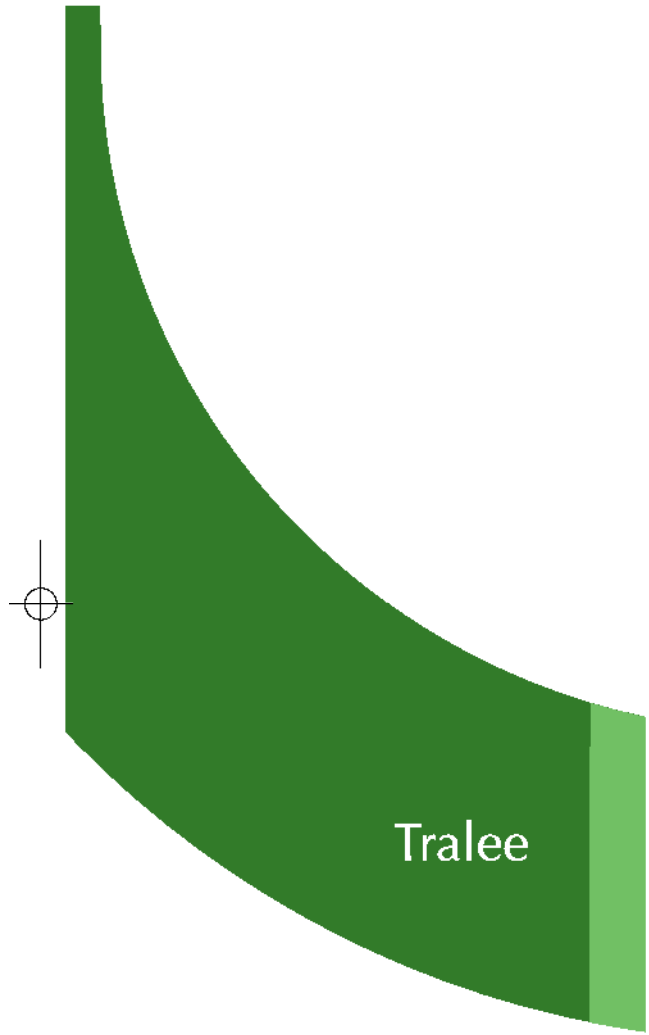
**Results Available on the same day
 provided specimen is in Bon
 Secours Hospital, Tralee Laboratory
 prior to 1.00pm.*

PACKAGES

FBC/ESR/INR/PT/APTT	€ 35.00*	<i>All of the above prices include Phlebotomy service, if required.</i>
Retic/MONO	€ 35.00	
U/E	€ 35.00*	<i>The price of any three or more of the above packages, ordered for the same patient at the same time, is reduced by a 25% discount on the combined price.</i>
LFTs	€ 35.00*	
Lipids/Bone Profile	€ 35.00*	
Cardiac/Glucose/Amylase/ Urate/T.Protein	€ 35.00*	
Free T4/TSH	€ 35.00*	
Ferritin	€ 35.00*	
B12 /Folate	€ 35.00	
PSA	€ 35.00	
RA/ASO/CRP	€ 35.00	
CEA	€ 35.00	



0127999100 | 1844 Bonsecours Way



Bon Secours Hospital, Tralee
T: 066 714 9800
F: 066 712 8710
email: info@bonsecours.ie
www.bonsecoursireland.org

Part of **Bon Secours Health System** which includes
the Bon Secours Hospitals in Dublin,
Galway, Tralee, Cork & Care Village Cork



BON SECOURS HOSPITAL
Tralee

